NetAI

NetAI Inc. | Graph-driven network management & AIOps

ONE-LINE VERDICT

NetAI offers a promising graph-based route to network diagnosis, but its deterministic claims, operational scale and remediation safety require a representative pilot.

OVERVIEW

NetAI Inc. (netai.ai) offers network management and AI-assisted operations for enterprises, service providers and data centers. Core supplies monitoring and discovery; GraphIQ adds graph-based analytics and remediation; EdgeView focuses on edge diagnostics and self-service troubleshooting. Deployment options include on-premises, cloud and hybrid. [1,2,4]

DIFFERENTIATORS

Its distinguishing emphasis is **topology-grounded diagnosis using Graph Neural Networks (GNNs)**. NetAI models devices and dependencies as a changing graph to correlate symptoms, identify a cause and show affected services. It describes this approach as deterministic and explainable; these are vendor claims to validate. [1,3]

CAPABILITIES

- Multi-vendor monitoring, alerting and topology discovery through Core. [2]
- Multi-layer network maps and affected-device or service analysis. [1]
- GraphIQ event correlation, anomaly detection and root-cause analysis. [1,2]
- Configuration backup, change detection and compliance auditing. [2]
- ITSM integration and remediation workflows, including rollback. [1,4]
- EdgeView diagnostics and self-service tools for field teams and users. [2]

STRENGTHS

The graph-based approach is well aligned with faults that cascade across network dependencies. Monitoring and topology can provide a common foundation for diagnosis. Separate Core, GraphIQ and EdgeView offerings allow teams to match the starting point to their operational needs. [1,2,3]

LIMITATIONS

- **Evidence gap:** the reviewed public pages do not establish independently measured diagnosis accuracy. Repeatable output does not establish a correct cause, nor does using GNNs eliminate all errors.
- **Topology dependency:** incomplete discovery, stale relationships or missing telemetry can weaken impact analysis and diagnosis; test fabric overlays and physical-to-virtual dependencies.
- **Product and cost scope:** Core pricing does not include GraphIQ or EdgeView. Confirm licensing, integrations, scale, support commitments and recovery controls in a representative proof of concept. [2]

SHRISR ASSESSMENT

Consider NetAI for a focused pilot where topology-aware incident diagnosis could improve operations. Inject known faults, including simultaneous failures, and score cause accuracy, impact accuracy and recovery behavior. For data-center adoption, require evidence on your own fabric and workloads before relying on autonomous remediation.

OFFICIAL REFERENCES

[1] Platform overview
https://www.netai.ai/?utm_source=www.shrisr.com

[2] Core, GraphIQ & EdgeView
https://www.netai.ai/products?utm_source=www.shrisr.com

[3] Graph intelligence approach
https://www.netai.ai/about?utm_source=www.shrisr.com

[4] Enterprise & data-center use cases
https://www.netai.ai/use-cases?utm_source=www.shrisr.com

Independent desk review of official NetAI sources; no hands-on testing. Strengths, limitations and fit are ShriSR editorial judgments. Links checked 02 November 2026.